

Richard Andrew Faulstich's Reviews



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Personal Injury Representation

Posted by Christian, a Personal Injury client, a day ago [Flag](#)

Overall rating

★★★★★ Excellent

Trustworthy

●●●●● Excellent

Responsive

●●●●● Excellent

Knowledgeable

●●●●● Excellent

Kept me informed

●●●●● Excellent

- I recommend Richard Faulstich.
- I hired Richard 1-3 years ago.
- Richard handled my Personal Injury matter.
- I have previously worked with 1-2 lawyers.

Richard represents everything that is good about the legal profession. Before he even considered taking my case, I got the impression that his first thought was "has there truly been an injury". After gathering all of the factual information in my case and determining there was a true foundation from which to build upon, Richard went to work for me. This was critical in our future lawyer/client relationship which would last over a period of two and one half years. I must say, Richard's main concern for me was as a person. He was constantly concerned about my physical well being. His attention to detail and his constant effort in keeping me informed on my case was beyond what I expected. I learned that patience and trust are critical on both ends in order to achieve the desired result. Even at the very end of the process, Richard let me know that I was an equal partner in this long process. Richard is very polite, compassionate, intelligent, timely, explains things in layman's terms and gets back to you when he says he will. I highly recommend Richard for any of your personal injury needs.

CLIENT SATISFACTION SURVEY

Attorney's Name: Richard A Faulstich

1. Please rate how your case was handled:

Outstanding Above Average Average Below Average Poorly

2. Did we make a good first impression?

Yes No

3. Was our staff helpful and friendly?

Yes No

Comments: Strong communication

4. On a scale from 1 to 10 with 10 being the highest, please rate our firm's attorneys as compared to other lawyers with whom you have had experience in the following areas:

- a. Returned phone calls promptly: 10 Yes No
- b. Was available on short notice: 10 Yes No
- c. Listened well: 10 Yes No
- d. Answered questions thoroughly: 10 Yes No

5. Did your attorney keep you informed about the status of ongoing matters?

Yes No

Comments: Consistently

6. Do you have any suggestions on ways our firm can improve our services to you?

Comments: _____

7. Have you referred others to the firm?

Yes No

If so, why? to help manage the w/c system which is foreign to the lay person
If not, why not? just trying to keep working

CLIENT SATISFACTION SURVEY

Attorney's Name: _____

1. Please rate how your case was handled:

Outstanding Above Average Average Below Average Poorly

2. Did we make a good first impression?

Yes No

3. Was our staff helpful and friendly?

Yes No

Comments: TURNED OUT FINE THANK YOU W.G.P.

4. On a scale from 1 to 10 with 10 being the highest, please rate our firm's attorneys as compared to other lawyers with whom you have had experience in the following areas:

- | | | | | |
|-----------------------------------|-------------------------------------|-----|--------------------------|----|
| a. Returned phone calls promptly: | <input checked="" type="checkbox"/> | Yes | <input type="checkbox"/> | No |
| b. Was available on short notice: | <input checked="" type="checkbox"/> | Yes | <input type="checkbox"/> | No |
| c. Listened well: | <input checked="" type="checkbox"/> | Yes | <input type="checkbox"/> | No |
| d. Answered questions thoroughly: | <input checked="" type="checkbox"/> | Yes | <input type="checkbox"/> | No |

5. Did your attorney keep you informed about the status of ongoing matters?

Yes No

Comments: WAS AVOIDED VERY PROFESSIONALLY

6. Do you have any suggestions on ways our firm can improve our services to you?

Comments: NO.

7. Have you referred others to the firm?

Yes No

If so, why? BECAUSE YOU KNOW WHAT YOU ARE DOING

If not, why not? _____

Melissa

CLIENT SATISFACTION SURVEY

Attorney's Name: Richard Faulstich

1. Please rate how your case was handled:

Outstanding Above Average Average Below Average Poorly

2. Did we make a good first impression?

Yes No

3. Was our staff helpful and friendly?

Yes No

Comments: _____

4. On a scale from 1 to 10 with 10 being the highest, please rate our firm's attorneys as compared to other lawyers with whom you have had experience in the following areas:

- a. Returned phone calls promptly: 10 Yes No
- b. Was available on short notice: 10 Yes No
- c. Listened well: 10 Yes No
- d. Answered questions thoroughly: 10 Yes No

5. Did your attorney keep you informed about the status of ongoing matters?

Yes No

Comments: _____

6. Do you have any suggestions on ways our firm can improve our services to you?

Comments: _____

7. Have you referred others to the firm?

Yes No

If so, why? _____

If not, why not? Nothing has came up, but I would refer all my friends to Mr. Faulstich.

CLIENT SATISFACTION SURVEY

Attorney's Name: Richard Faulstich

1. Please rate how your case was handled:

Outstanding Above Average Average Below Average Poorly

2. Did we make a good first impression?

Yes No

3. Was our staff helpful and friendly?

Yes No

Comments: _____

4. On a scale from 1 to 10 with 10 being the highest, please rate our firm's attorneys as compared to other lawyers with whom you have had experience in the following areas:

- a. Returned phone calls promptly: 10 Yes No
- b. Was available on short notice: 10 Yes No
- c. Listened well: 10 Yes No
- d. Answered questions thoroughly: 10 Yes No

5. Did your attorney keep you informed about the status of ongoing matters?

Yes No

Comments: _____

6. Do you have any suggestions on ways our firm can improve our services to you?

Comments: _____

7. Have you referred others to the firm?

Yes No

If so, why? ALL OF THE ABOVE

If not, why not? _____

Thank you RICHARD - GOOD JOB AS ALWAYS

[Signature]

CLIENT SATISFACTION SURVEY

Attorney's Name: Richard A. Foulstich

1. Please rate how your case was handled:

Outstanding Above Average Average Below Average Poorly

2. Did we make a good first impression?

Yes No

3. Was our staff helpful and friendly?

Yes No

Comments: _____

4. On a scale from 1 to 10 with 10 being the highest, please rate our firm's attorneys as compared to other lawyers with whom you have had experience in the following areas:

- a. Returned phone calls promptly: Yes No
- b. Was available on short notice: Yes No
- c. Listened well: Yes No
- d. Answered questions thoroughly: Yes No

5. Did your attorney keep you informed about the status of ongoing matters?

Yes No

Comments: Completely satisfied.

6. Do you have any suggestions on ways our firm can improve our services to you?

Comments: _____

7. Have you referred others to the firm?

Yes No

If so, why? because I believe you'll do a very good job.

If not, why not? _____

CLIENT SATISFACTION SURVEY

Attorney's Name: Richard Faulstich

1. Please rate how your case was handled:

Outstanding Above Average Average Below Average Poorly

2. Did we make a good first impression?

Yes No

3. Was our staff helpful and friendly?

Yes No

Comments: _____

4. On a scale from 1 to 10 with 10 being the highest, please rate our firm's attorneys as compared to other lawyers with whom you have had experience in the following areas:

- a. Returned phone calls promptly: 10 Yes No
- b. Was available on short notice: 10 Yes No
- c. Listened well: 10 Yes No
- d. Answered questions thoroughly: 10 Yes No

5. Did your attorney keep you informed about the status of ongoing matters?

Yes No

Comments: _____

6. Do you have any suggestions on ways our firm can improve our services to you?

Comments: The service was great. The attorney was very knowledgeable, he made sure I understood

7. Have you referred others to the firm?

Yes No

what was going on in my case
Kept me informed on the next
steps. I would use your
firm again
without hesitation

If not, why not? _____

Ken

CLIENT SATISFACTION SURVEY

Attorney's Name: RICHARD A. FAULSTICH

1. Please rate your attorney in the following categories on a scale from 1 to 5, 5 being best:

My attorney was:

Trustworthy	1	2	3	4	<u>5</u>
Responsive	1	2	3	4	<u>5</u>
Knowledgeable	1	2	3	4	<u>5</u>
Kept me informed	1	2	3	4	<u>5</u>
Overall rating	1	2	3	4	<u>5</u>

Would you recommend this lawyer?

Yes No

Comments: RICHARD WAS MY FIRST EXPERIENCE W/ A LAWYER. HE COMPLETELY IMPRESSED ME

Did your attorney keep you informed about the status of ongoing matters?

Yes No

Comments: HE KEPT ME COMPLETELY COMFORTABLE

Do you have any suggestions on ways our firm can improve our services to you?

Comments: KEEP DOING WHAT YOUR DOING

If you do not want to send this back, we kindly request that you visit your attorney's page on avvo.com and leave a review. The process takes less than five minutes and would be greatly appreciated. If you have any questions, feel free to contact our office.

If you do send this back, please sign below if you agree to allow us to enter the above information on our own Avvo site on your behalf. Please check whether we can use your first name or if you would prefer we post anonymously.

Signed: [Signature] First name: Anonymous:

*NOTE: ALREADY POSTED REVIEW ON AVVO SITE

CLIENT SATISFACTION SURVEY

Attorney's Name: Richard Faulstich

1. Please rate your attorney in the following categories on a scale from 1 to 5, 5 being best:

My attorney was:

Trustworthy	1	2	3	4	<u>5</u>
Responsive	1	2	3	4	<u>5</u>
Knowledgeable	1	2	3	4	<u>5</u>
Kept me informed	1	2	3	4	<u>5</u>
Overall rating	1	2	3	4	<u>5</u>

Would you recommend this lawyer?

Yes No

Comments: _____

Did your attorney keep you informed about the status of ongoing matters?

Yes No

Comments: _____

Do you have any suggestions on ways our firm can improve our services to you?

Comments: _____

If you do not want to send this back, we kindly request that you visit your attorney's page on avvo.com and leave a review. The process takes less than five minutes and would be greatly appreciated. If you have any questions, feel free to contact our office.

If you do send this back, please sign below if you agree to allow us to enter the above information on our own Avvo site on your behalf. Please check whether we can use your first name or if you would prefer we post anonymously.

Signed: [Signature] First name: Josh Anonymous: _____

Mary

CLIENT SATISFACTION SURVEY

Attorney's Name: Richard A. Faulstich

1. Please rate how your case was handled:

Outstanding Above Average Average Below Average Poorly

2. Did we make a good first impression?

Yes No

3. Was our staff helpful and friendly?

Yes No

Comments: Staff was always friendly and pleasant

4. On a scale from 1 to 10 with 10 being the highest, please rate our firm's attorneys as compared to other lawyers with whom you have had experience in the following areas:

- a. Returned phone calls promptly: 10 Yes No
- b. Was available on short notice: 8 Yes No
- c. Listened well: 10 Yes No
- d. Answered questions thoroughly: 10 Yes No

5. Did your attorney keep you informed about the status of ongoing matters?

Yes No

Comments: _____

6. Do you have any suggestions on ways our firm can improve our services to you?

Comments: I felt that my case was handled in a professional manner

7. Have you referred others to the firm?

Yes No

If so, why? _____

If not, why not? Simply have not encountered a situation in which law services were required.