Richard Andrew Faulstich's Reviews

Average Rating
★★★★★
Based on 9 reviews

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Review this lawyer

Personal Injury Representation
Posted by Christian, a Personal Injury client, a day ago Flag

Overall rating ★★★★★ Excellent
Trustworthy ★★★★★ Excellent
Responsive ★★★★★ Excellent
Knowledgeable ★★★★★ Excellent
Kept me informed ★★★★★ Excellent

- I recommend Richard Faulstich.
- I hired Richard 1-3 years ago.
- Richard handled my Personal Injury matter.
- I have previously worked with 1-2 lawyers.

Richard represents everything that is good about the legal profession. Before he even considered taking my case, I got the impression that his first thought was "has there truly been an injury". After gathering all of the factual information in my case and determining there was a true foundation from which to build upon, Richard went to work for me. This was critical in our future lawyer/client relationship which would last over a period of two and one half years. I must say, Richard's main concern for me was as a person. He was constantly concerned about my physical well being. His attention to detail and his constant effort in keeping me informed on my case was beyond what I expected. I learned that patience and trust are critical on both ends in order to achieve the desired result. Even at the very end of the process, Richard let me know that I was an equal partner in this long process. Richard is very polite, compassionate, intelligent, timely, explains things in layman's terms and gets back to you when he says he will. I highly recommend Richard for any of your personal injury needs.
CLIENT SATISFACTION SURVEY

Attorney's Name: Richard A Faulkner

1. Please rate how your case was handled:
   _Outstanding  _Above Average  _Average  _Below Average  _Poorly

2. Did we make a good first impression?
   ___Yes ___No

3. Was our staff helpful and friendly?
   ___Yes ___No

Comments: Hung communication

4. On a scale from 1 to 10 with 10 being the highest, please rate our firm's attorneys as compared to other lawyers with whom you have had experience in the following areas:
   a. Returned phone calls promptly:              10  Yes ___No
   b. Was available on short notice:             10  Yes ___No
   c. Listened well:                             10  Yes ___No
   d. Answered questions thoroughly:             10  Yes ___No

5. Did your attorney keep you informed about the status of ongoing matters?
   ___Yes ___No

Comments: Consistently

6. Do you have any suggestions on ways our firm can improve our services to you?

Comments: __________________________________________

7. Have you referred others to the firm?
   ___Yes ___No

If so, why?  To help manage the WC system which is foreign to the lady person
If not, why not?  Just trying to keep track.
CLIENT SATISFACTION SURVEY

Attorney's Name: ____________________________________________

1. Please rate how your case was handled:

   X Outstanding   _ Above Average   _ Average   _ Below Average   _ Poorly

2. Did we make a good first impression?

   X Yes   _ No

3. Was our staff helpful and friendly?

   X Yes   _ No

Comments: TURNED OUT FINE THANK YOU Mg-P.

4. On a scale from 1 to 10 with 10 being the highest, please rate our firm's attorneys as compared to other lawyers with whom you have had experience in the following areas:

   a. Returned phone calls promptly: _ Yes   _ No
   b. Was available on short notice: _ Yes   _ No
   c. Listened well: _ Yes   _ No
   d. Answered questions thoroughly: _ Yes   _ No

5. Did your attorney keep you informed about the status of ongoing matters?

   X Yes   _ No

Comments: WAS HANDLED VERY PROFESSIONALLY

6. Do you have any suggestions on ways our firm can improve our services to you?

   Comments: NO

7. Have you referred others to the firm?

   X Yes   _ No

If so, why? BECAUSE YOU KNOW WHAT YOU ARE DOING

If not, why not? ____________________
CLIENT SATISFACTION SURVEY

Attorney's Name: Richard Faulstich

1. Please rate how your case was handled:
   - Outstanding ___ Above Average ___ Average ___ Below Average ___ Poorly
   - Yes ___ No

2. Did we make a good first impression?
   - Yes ___ No

3. Was our staff helpful and friendly?
   - Yes ___ No

4. On a scale from 1 to 10 with 10 being the highest, please rate our firm's attorneys as compared to other lawyers with whom you have had experience in the following areas:
   a. Returned phone calls promptly: 10 ___ Yes ___ No
   b. Was available on short notice: 10 ___ Yes ___ No
   c. Listened well: 10 ___ Yes ___ No
   d. Answered questions thoroughly: 10 ___ Yes ___ No

5. Did your attorney keep you informed about the status of ongoing matters?
   - Yes ___ No

6. Do you have any suggestions on ways our firm can improve our services to you?
   - Comments: __________________________________________________________

7. Have you referred others to the firm?
   - Yes ___ No

   If so, why? ____________________________________________________________

   If not, why not? ____________________________

   Nothing has come up, but I would refer all my friends to Mr. Faulstich.
CLIENT SATISFACTION SURVEY

Attorney's Name: Richard Faulstich

1. Please rate how your case was handled:
   □ Outstanding □ Above Average □ Average □ Below Average □ Poorly

2. Did we make a good first impression?
   □ Yes □ No

3. Was our staff helpful and friendly?
   □ Yes □ No

Comments: __________________________________________________________

4. On a scale from 1 to 10 with 10 being the highest, please rate our firm's attorneys as compared to other lawyers with whom you have had experience in the following areas:

   a. Returned phone calls promptly: □ 10 □ Yes □ No
   b. Was available on short notice: □ 10 □ Yes □ No
   c. Listened well: □ 10 □ Yes □ No
   d. Answered questions thoroughly: □ 10 □ Yes □ No

5. Did your attorney keep you informed about the status of ongoing matters?
   □ Yes □ No

Comments: _________________________________________________________

6. Do you have any suggestions on ways our firm can improve our services to you?

Comments: _________________________________________________________

7. Have you referred others to the firm?
   □ Yes □ No

If so, why? All of the Above

If not, why not? ________________________________________________________

Thank you Richard - Great job as always.

__________________
CLIENT SATISFACTION SURVEY

Attorney’s Name: Richard A. Fredrick

1. Please rate how your case was handled:
   ✓ Outstanding  _Above Average  _Average  _Below Average  _Poorly

2. Did we make a good first impression?
   ✓ Yes  _No

3. Was our staff helpful and friendly?
   ✓ Yes  _No

   Comments: __________________________________________

4. On a scale from 1 to 10 with 10 being the highest, please rate our firm’s attorneys as compared to other lawyers with whom you have had experience in the following areas:
   a. Returned phone calls promptly: ✓ Yes  _No
   b. Was available on short notice: ✓ Yes  _No
   c. Listened well: ✓ Yes  _No
   d. Answered questions thoroughly: ✓ Yes  _No

5. Did your attorney keep you informed about the status of ongoing matters?
   ✓ Yes  _No

   Comments: Completely satisfied. __________________________

6. Do you have any suggestions on ways our firm can improve our services to you?

   Comments: __________________________________________

7. Have you referred others to the firm?
   ✓ Yes  _No

   If so, why? I believe you will do a good job.

   If not, why not? _________________________________________
CLIENT SATISFACTION SURVEY

Attorney's Name: Richard Faulstich

1. Please rate how your case was handled:
   - Outstanding  _ Above Average  _ Average  _ Below Average  _ Poorly
   - X  Yes  _ No

2. Did we make a good first impression?
   - X  Yes  _ No

3. Was our staff helpful and friendly?
   - X  Yes  _ No

   Comments: 

4. On a scale from 1 to 10 with 10 being the highest, please rate our firm's attorneys as compared to other lawyers with whom you have had experience in the following areas:
   a. Returned phone calls promptly:  _10_ Yes  _ No
   b. Was available on short notice:  _10_ Yes  _ No
   c. Listened well:  _10_ Yes  _ No
   d. Answered questions thoroughly:  _10_ Yes  _ No

5. Did your attorney keep you informed about the status of ongoing matters?
   - X  Yes  _ No

   Comments: 

6. Do you have any suggestions on ways our firm can improve our services to you?

   Comments: The service was great. The attorney was very knowledgeable. He made sure I understood what was going on in my case. He kept me informed on the next steps. I would use your firm again.

7. Have you referred others to the firm?
   - X  Yes  _ No

   If so, why?  Personal injury firm again

   If not, why not? 

   Comments: 
CLIENT SATISFACTION SURVEY

Attorney's Name: Richard A. Faulstick

1. Please rate your attorney in the following categories on a scale from 1 to 5, 5 being best:

   My attorney was:
   - Trustworthy: 1 2 3 4 5
   - Responsive: 1 2 3 4 5
   - Knowledgeable: 1 2 3 4 5
   - Kept me informed: 1 2 3 4 5
   - Overall rating: 1 2 3 4 5

Would you recommend this lawyer?

X Yes   ___ No

Comments: Richard was my first experience with a lawyer. He completely impressed me.

Did your attorney keep you informed about the status of ongoing matters?

X Yes   ___ No

Comments: He kept me completely comfortable.

Do you have any suggestions on ways our firm can improve our services to you?

Comments: Keep doing what you are doing.

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Signed: [Signature]  First name: X  Anonymous: 

*NOTE: ALREADY POSTED REVIEW ON AVVO SITE*
CLIENT SATISFACTION SURVEY

Attorney's Name: Richard Faustich

1. Please rate your attorney in the following categories on a scale from 1 to 5, 5 being best:

   My attorney was:

   Trustworthy  1  2  3  4  5
   Responsive    1  2  3  4  5
   Knowledgeable 1  2  3  4  5
   Kept me informed 1  2  3  4
   Overall rating  1  2  3  4  5

Would you recommend this lawyer?
   ☑ Yes   ☐ No

Comments:

________________________________________

Did your attorney keep you informed about the status of ongoing matters?
   ☑ Yes   ☐ No

Comments:

________________________________________

Do you have any suggestions on ways our firm can improve our services to you?

Comments:

________________________________________

If you do not want to send this back, we kindly request that you visit your attorney’s page on avvo.com and leave a review. The process takes less than five minutes and would be greatly appreciated. If you have any questions, feel free to contact our office.

If you do send this back, please sign below if you agree to allow us to enter the above information on our own Avvo site on your behalf. Please check whether we can use your first name or if you would prefer we post anonymously.

Signed: __________ First name: ___  Anonymous: ___
CLIENT SATISFACTION SURVEY

Attorney’s Name: Richard R. Funkstich

1. Please rate how your case was handled:
   □ Outstanding □ Above Average □ Average □ Below Average □ Poorly
   □ Yes □ No

2. Did we make a good first impression?
   □ Yes □ No

3. Was our staff helpful and friendly?
   □ Yes □ No
   Comments: Staff was always friendly and pleasant

4. On a scale from 1 to 10 with 10 being the highest, please rate our firm’s attorneys as
   compared to other lawyers with whom you have had experience in the following areas:
   a. Returned phone calls promptly:
      □ Yes □ No
   b. Was available on short notice:
      □ Yes □ No
   c. Listened well:
      □ Yes □ No
   d. Answered questions thoroughly:
      □ Yes □ No

5. Did your attorney keep you informed about the status of ongoing matters?
   □ Yes □ No
   Comments: ____________________________

6. Do you have any suggestions on ways our firm can improve our services to you?
   Comments: I felt that my case was handled in a professional
   manner.

7. Have you referred others to the firm?
   □ Yes □ No
   If so, why? ____________________________
   If not, why not? Simplify have not experienced a
   situation in which legal services were required.